

# Protrack APP Instruction

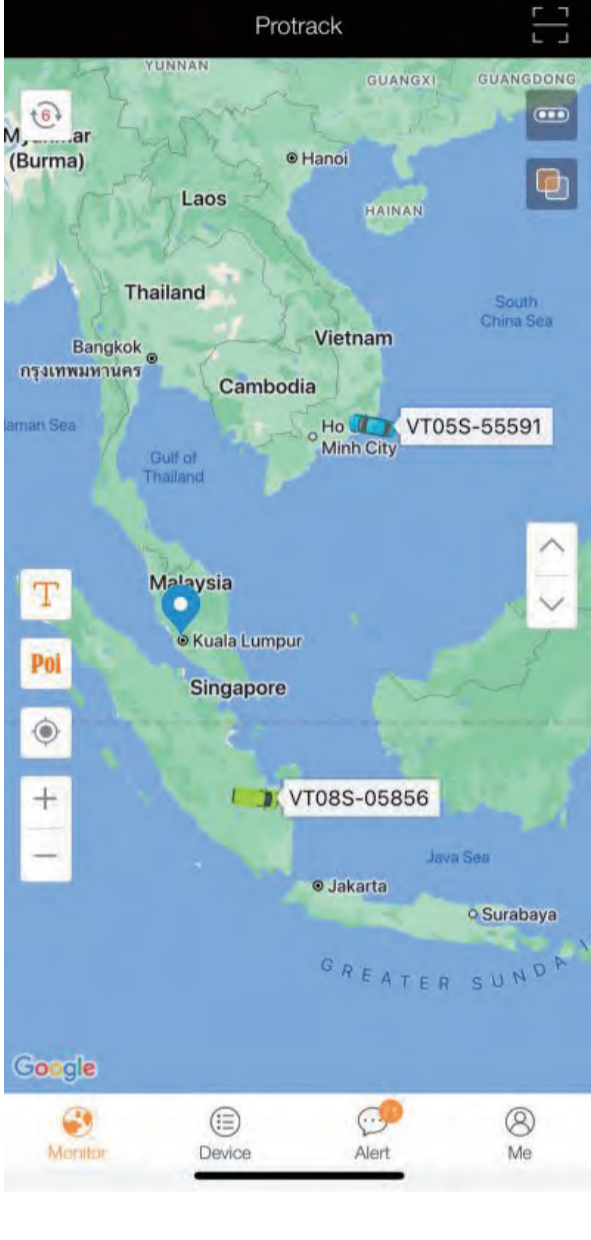
## 1. Login - Monitor

The device's IMEI serves as the user's login account, and the default password is the last 6 digits of the IMEI.

For example, if the IMEI is 35518901234567, then the account will be 35518901234567 and the default password will be 234567.

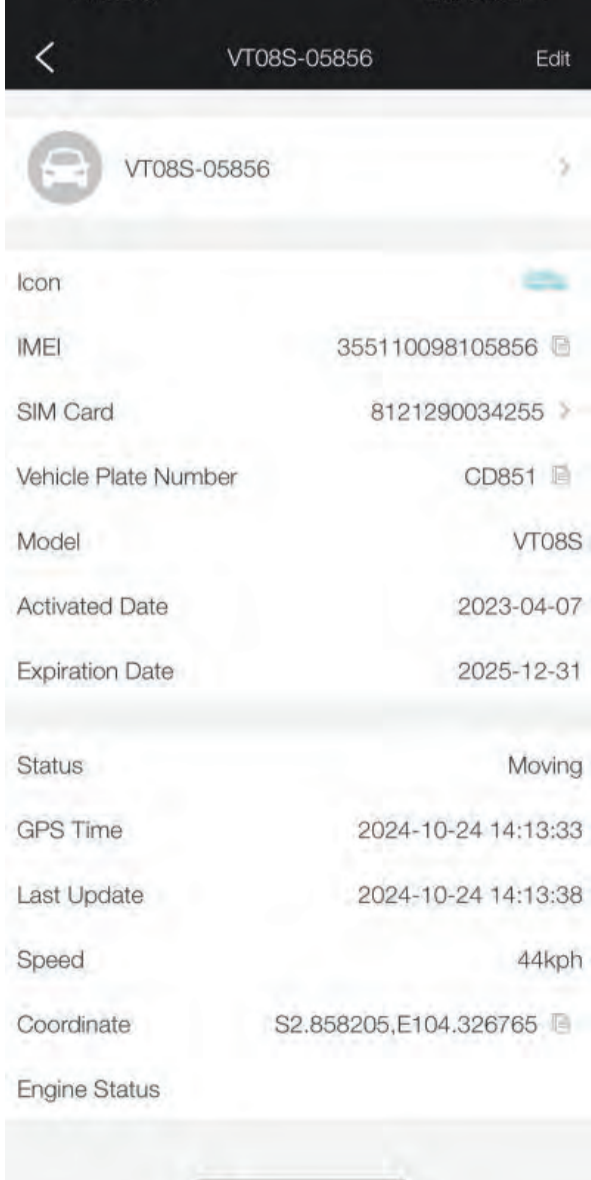
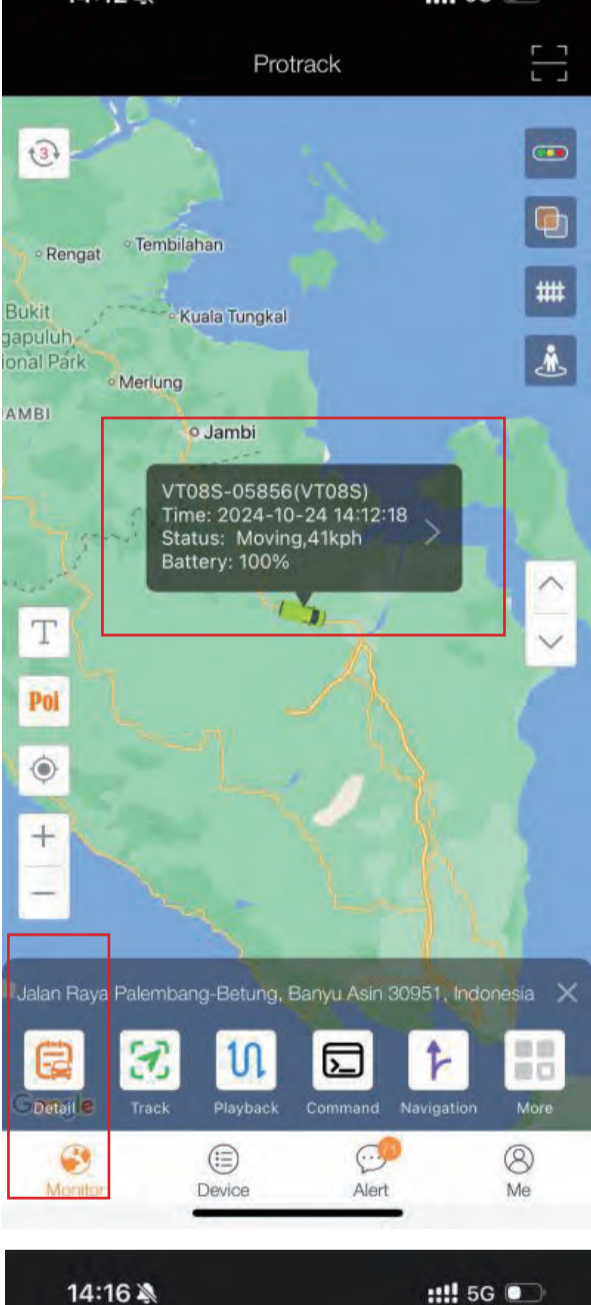
### 1.1. Real Time Track

After logging in, the interface will display the current location of all devices under the account.



### 1.2. Device Details

By clicking on the vehicle icon on the map or selecting the target device from the Device menu below, you can click on "Detail" to view and edit the relevant information about the device.



- ♦ **IMEI** - IMEI number is the unique identification code of the device on the platform.
- ♦ **Device Model** - The device model refers to the physical hardware type of the device, which must be selected when adding it to the system. Users cannot edit this themselves.
- ♦ **Activation Date** - The activation time is automatically generated by the system after the device is used for the first time in the app.
- ♦ **Expiration Date** - This time refers to the expiration date of the real-time tracking service on the platform and app. This service time can be extended through the dealer. (For lifetime service, this time is set to 2099-12-31 by default.)
- ♦ **GPS Time** - This time represents the latest update of the device's GPS location.
- ♦ **Last Update** - The time of the last communication between the device and the platform.

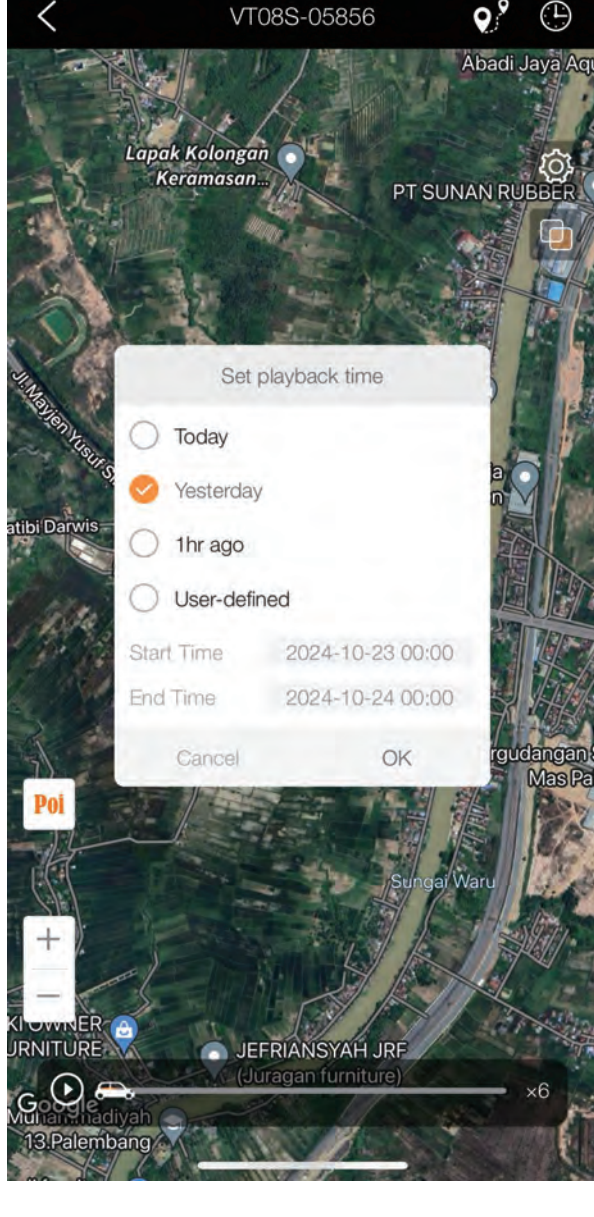
### 1.3. Track

Lock onto a specific device for real-time monitoring.



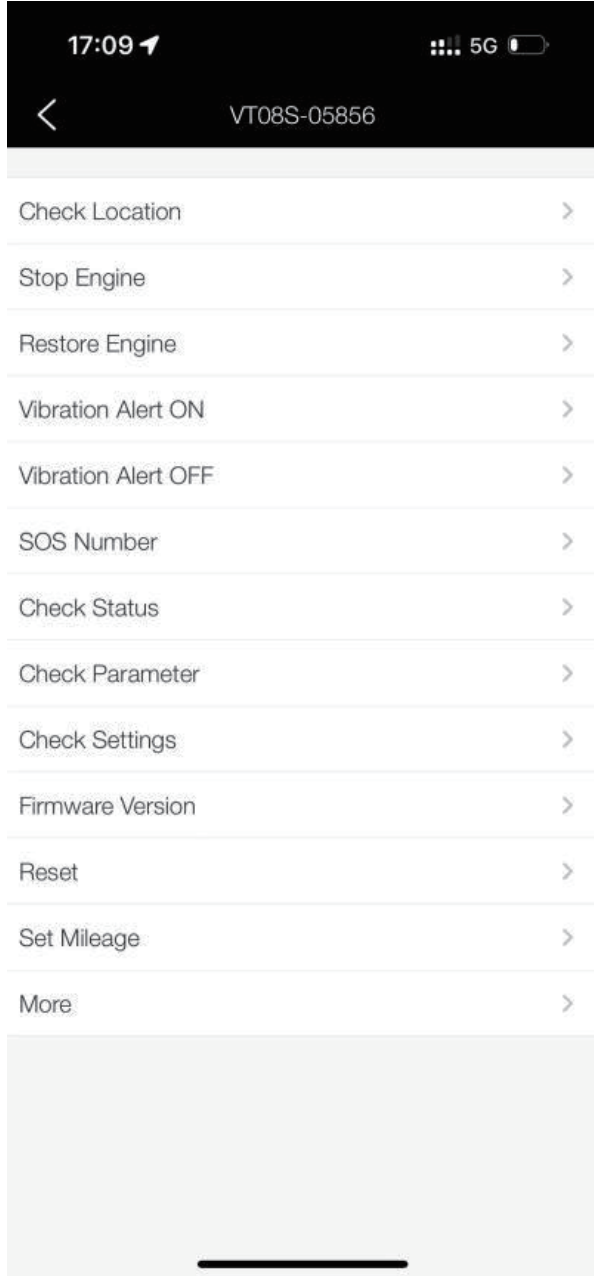
### 1.4. Playback

Select the corresponding device and choose the time period for playback to review the device's historical route and stop information. (Note that the standard retention period for historical data is 3 months.)



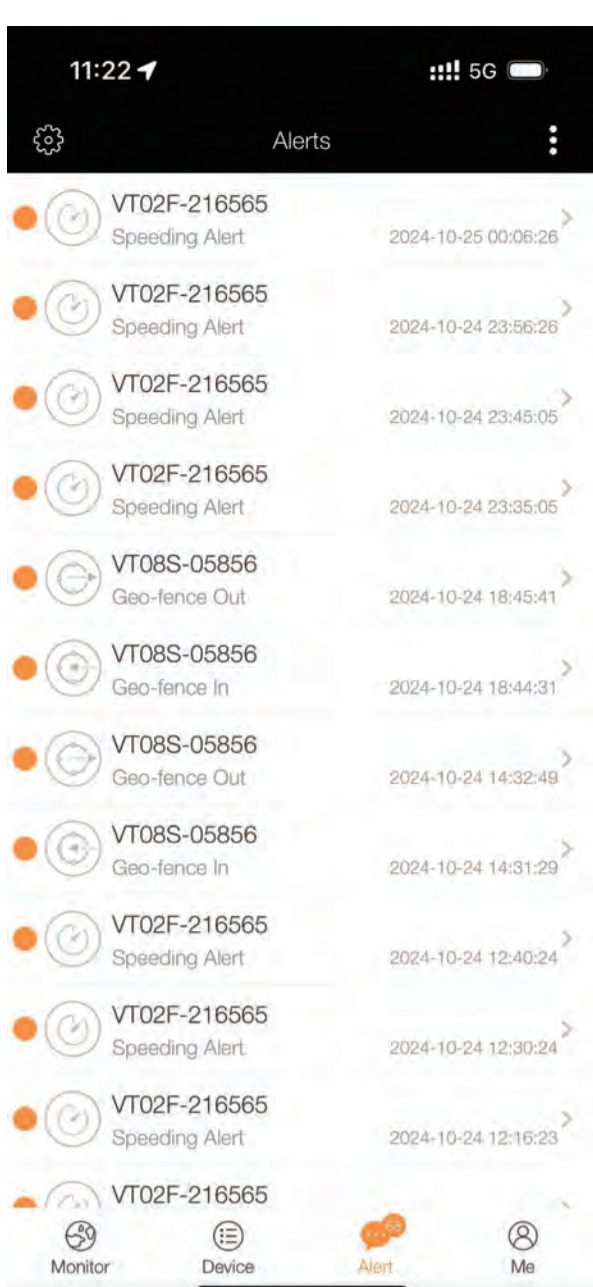
### 1.5. Command

Commands for check device parameters or remotely control.



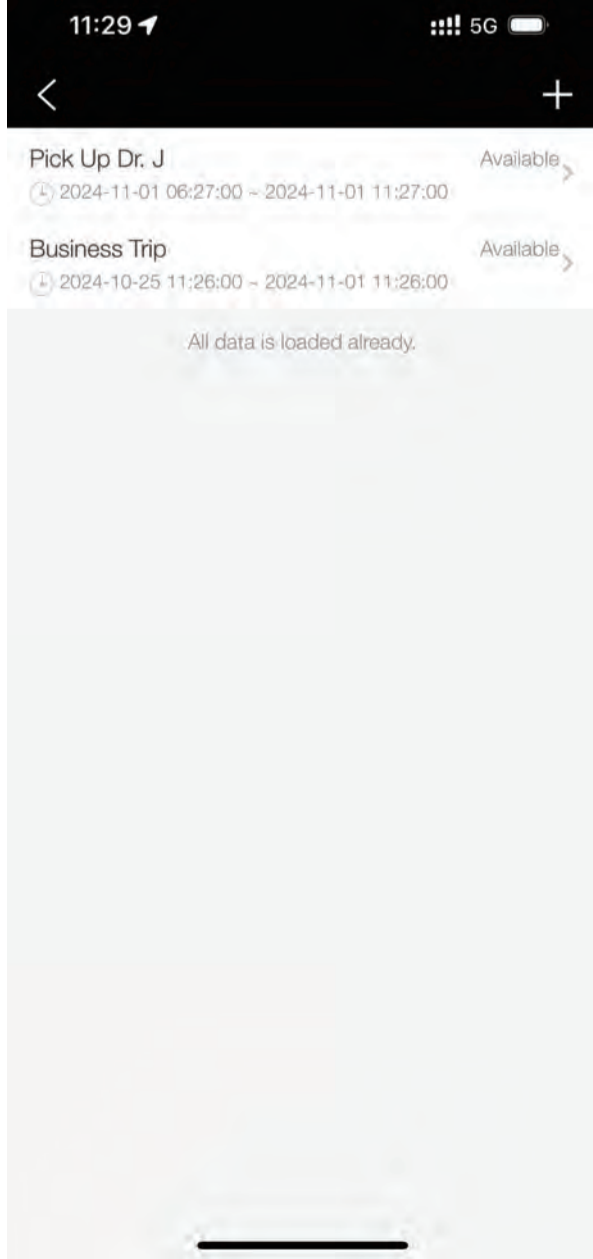
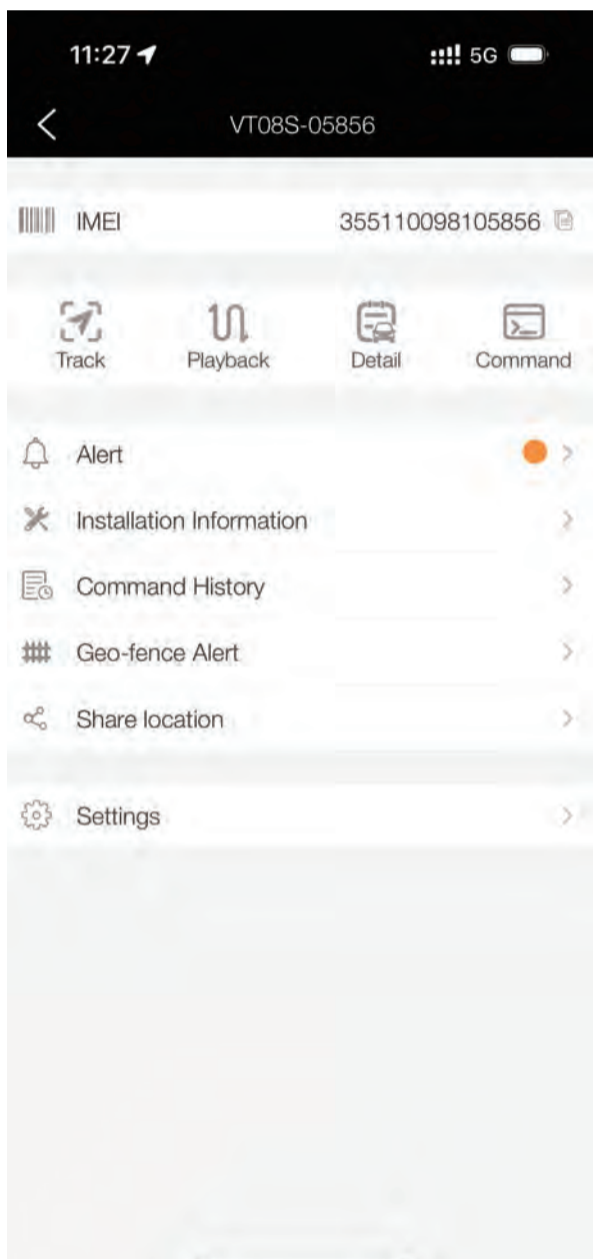
### 1.6. Alerts

View various alarm notifications triggered by the device. The alarm notifications can be controlled by en/disabling the notification settings.







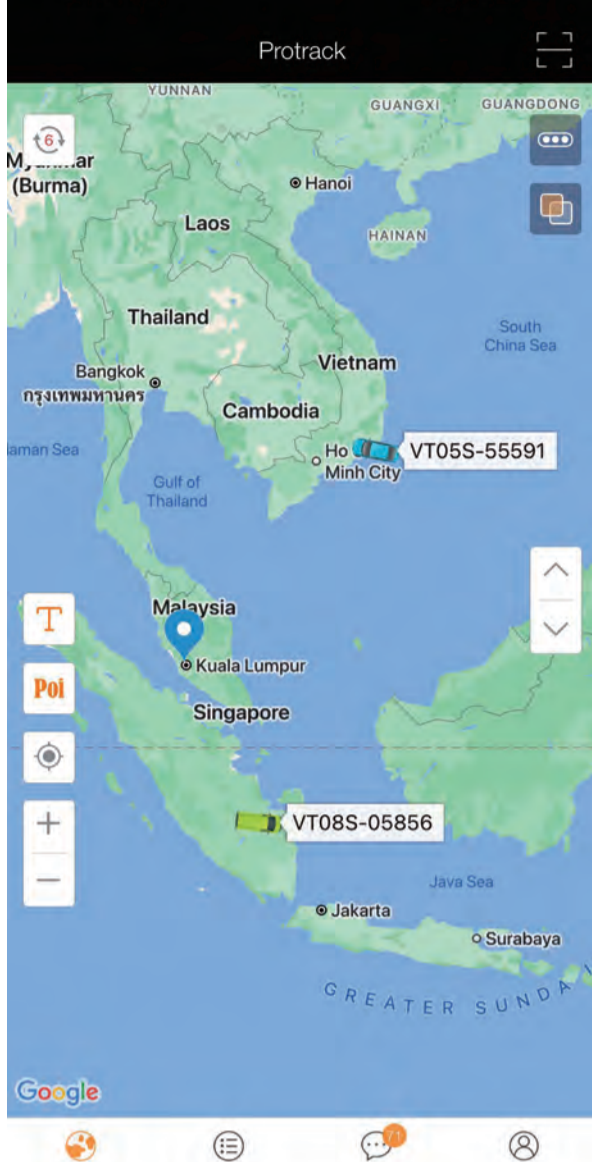
## 1.7. Share real-time location

Select the time period you plan to share and create a Share link. Through this Share link, the device's location can be tracked in real time.



## 2. Map Shortcut

-  T - Show or hide device name
-  Poi - Show or hide Poi icons, Poi means Position of Interest
-  Traffic Lights icon - Display real-time traffic information
-  Map Icon - Switch Map Type



## 3. Management Functions - Me

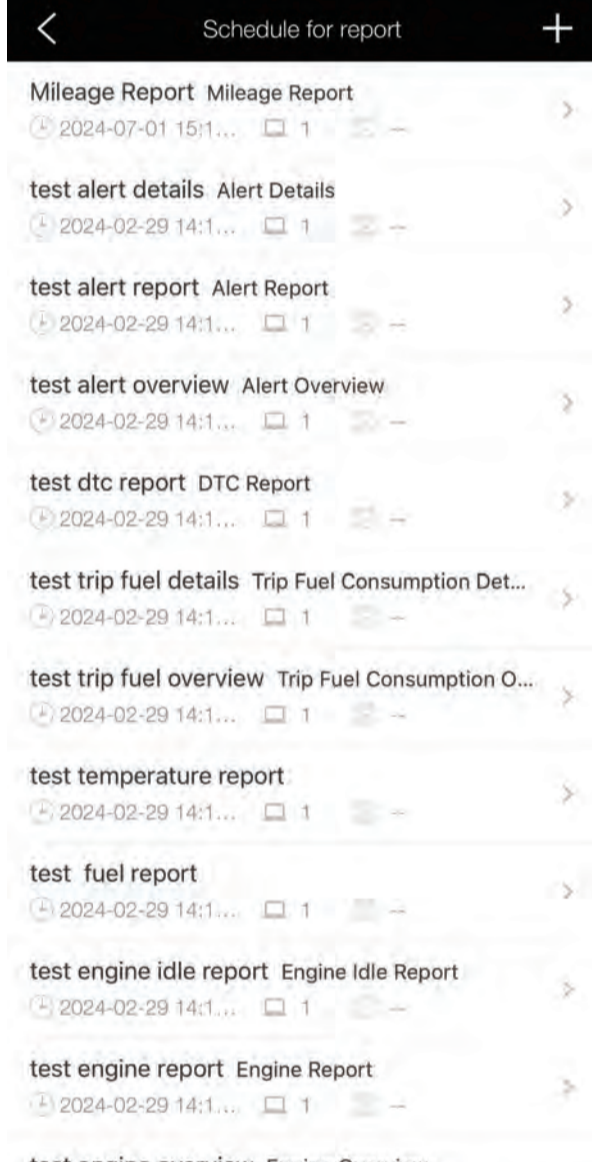
### 3.1. Account information

Manage Personal Profile, Name or Company Name, Contact Information, etc.

### 3.2. Message

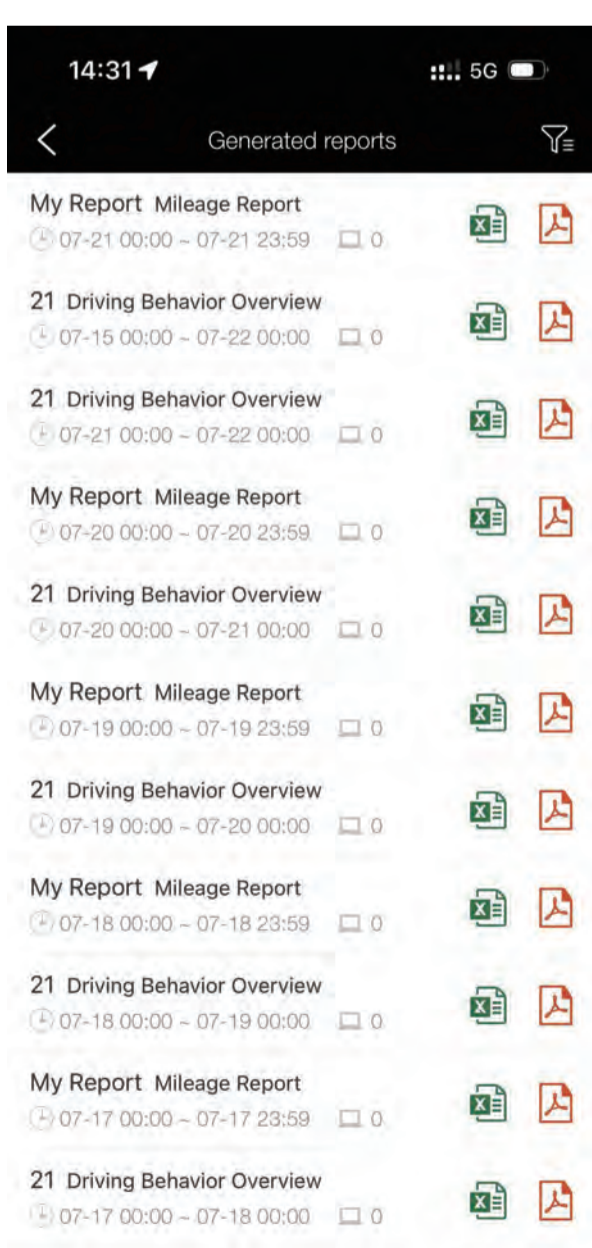
"This information is a reminder notification issued by the system or the dealer."

### 3.3. Generate or Schedule Reports



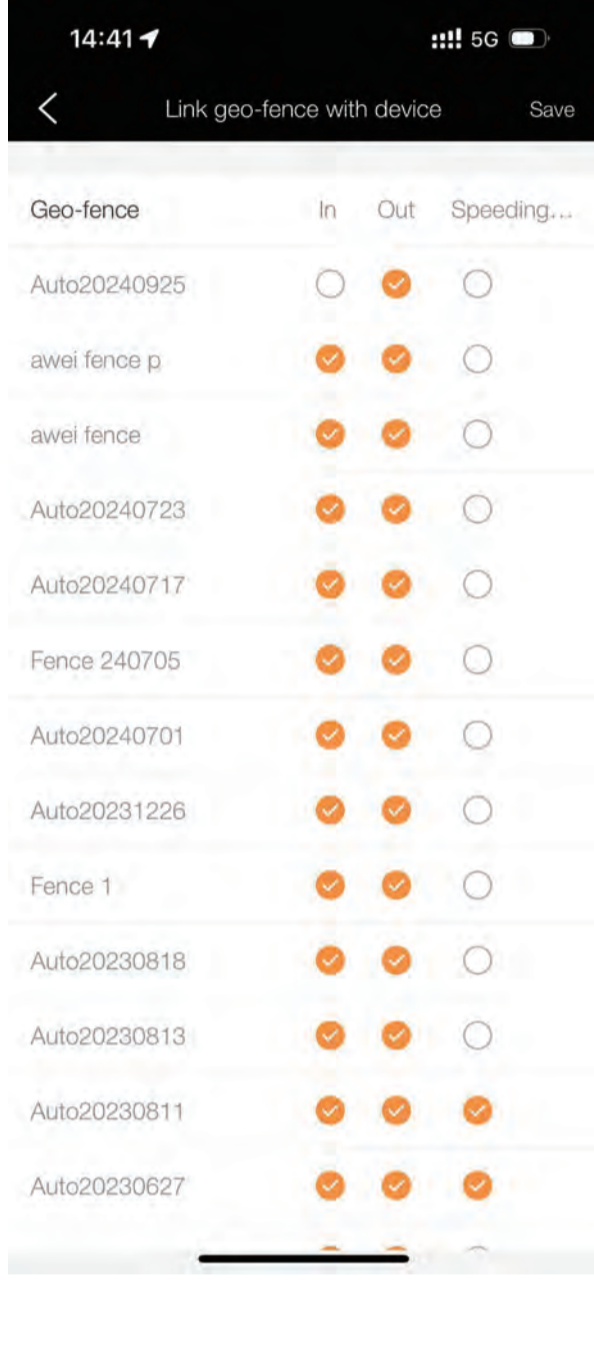
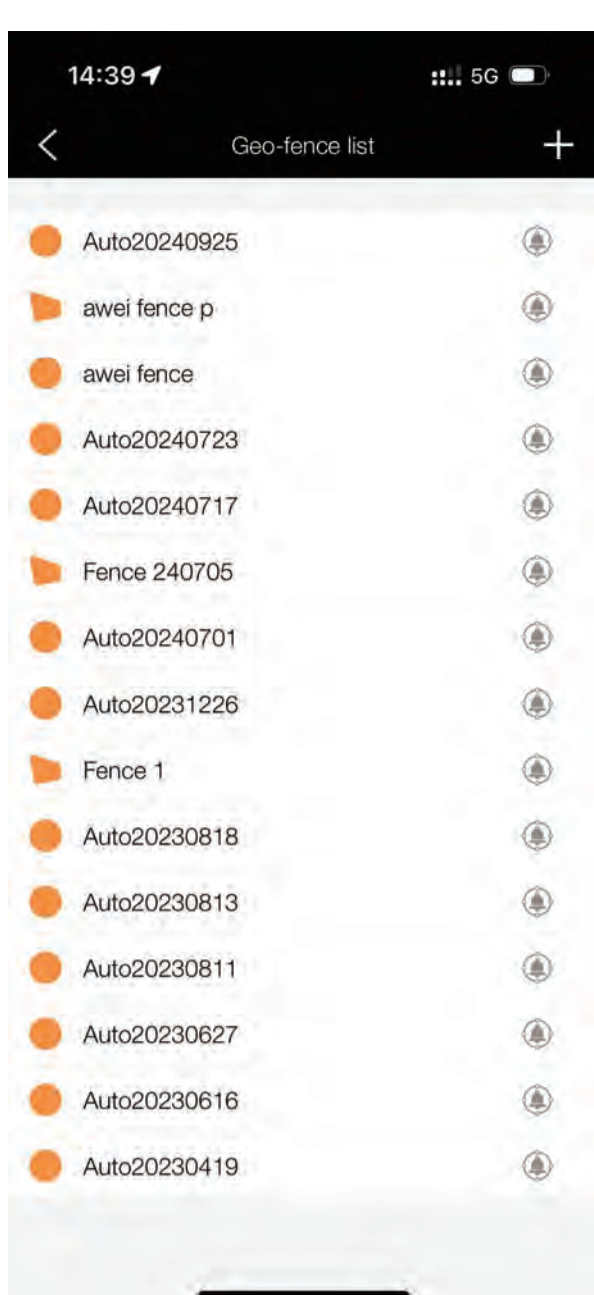
### 3.4. Generated reports

User can view the generated reports stored under this account here.



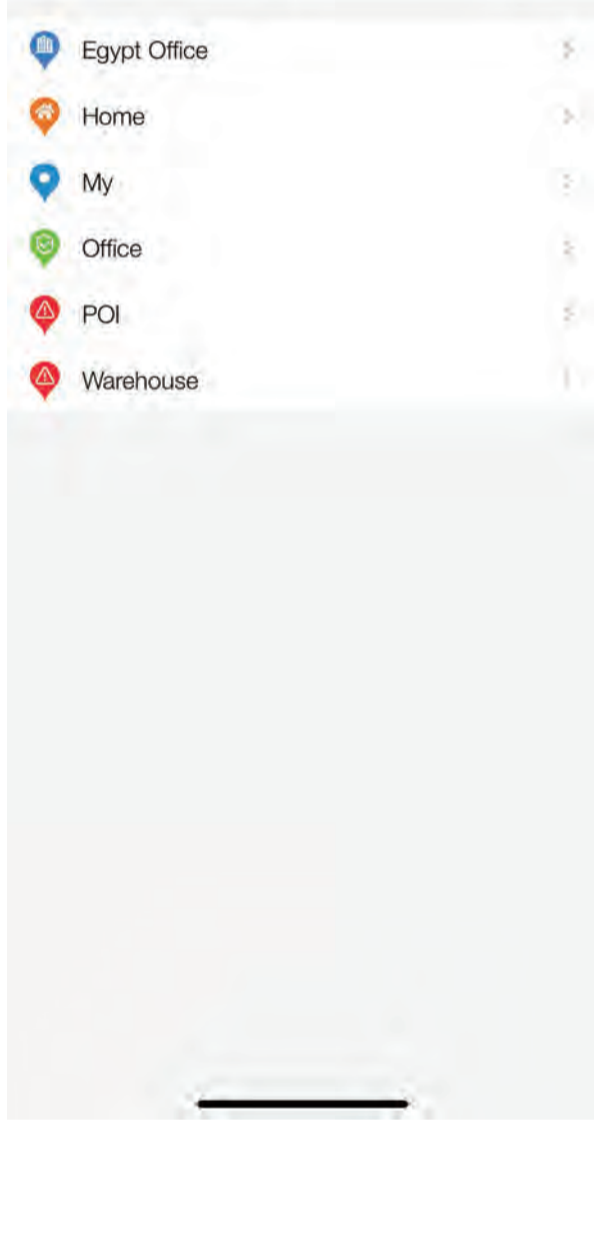
### 3.5. Manage Geo-fences

Create a geofence and then associate it with devices under the account.



### 3.6. Manage POI

Create POI, which can be shown or hidden on the monitoring interface.



### 3.7. General

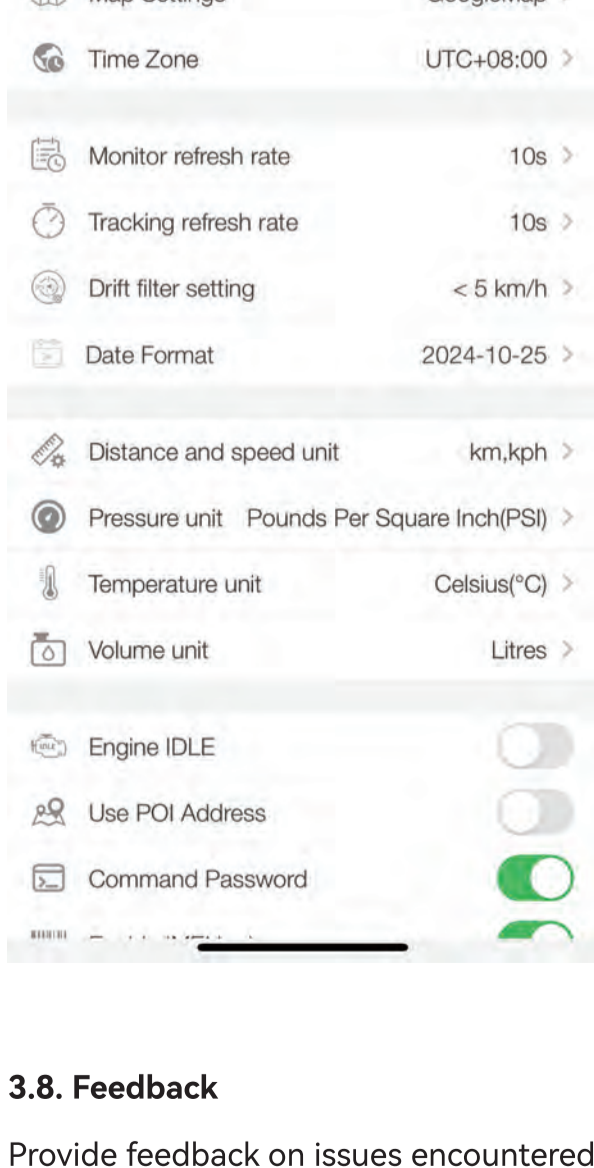
#### 3.7.1. Supplier

View Dealer Contact Information.

#### 3.7.2. Manage Password

#### 3.7.3. Preference Settings

Users can select preferred measurement units, language, and other settings in the General Settings.



### 3.8. Feedback

Provide feedback on issues encountered and suggestions to the upper-level dealer.